

## Delta Dental of Virginia Website Reports for Employers

### Benefits Utilized by Member

The Benefits Utilized by Member report summarizes the number and percentage of members receiving their cleaning (prophylaxis) for the current and prior reporting period. This report also shows the number and percentage of members utilizing the dental plan with any dental procedure in the given report timeframe.

### Claims Summary

The Claims Summary report provides detailed information on claims submitted (e.g. number of claims paid, average enrollment, average cost per employee/member) for the current and prior reporting period.

### Claims Incurred and Claims Paid

The Claims Incurred and Claims Paid report (aka Claims Lag report) shows the delay between when a claim is incurred (date of service) and when the claim is paid for a 24-month reporting period.

### Claims Utilization

The Claims Utilization report provides a detailed breakdown of how dental benefit dollars have been applied over a specified period according to service categories (e.g. Diagnostic and Preventive, Major Restorative) for the current and prior reporting periods. Average cost per procedure and cost per member by coverage category is also included.

### Claims Utilization by Member

The Claims Utilization by Member report provides a detailed breakdown of how dental benefit dollars have been applied over a specified period according to service categories (e.g. Diagnostic and Preventive, Major Restorative) and member type (i.e. subscriber, spouse, and dependent) for the current reporting period.

### Claims Utilization by Network

The Claims Utilization by Network report provides a detailed breakdown of how dental benefit dollars have been applied over a specified period according to service categories (e.g. Diagnostic and Preventive, Major Restorative) and network (i.e. Delta Dental PPO™, Delta Dental Premier®, and Non-Participating) for the current reporting period.

### Cost Containment

The Cost Containment report details each cost containment feature of Delta Dental's comprehensive cost management program and provides specific dollar figures and percentages of savings accrued within each category (e.g. Network Savings, Consultant Review) for the current and prior reporting periods. A graph of total submitted charges allocated by containment savings, administrative limitations and paid claims is also included.

### Dentist Payment Distribution

The Dentist Payment Distribution report profiles which dentists have been utilized the most based on total claims dollars paid for the current reporting period. Number of claims per dentists is also included.

### EE Error Report

The EE Error Report details the errors from processing your eligibility file.

### Enrollment by Member Type

The Enrollment by Member Type report reflects a count of each member type per month (e.g. subscriber, spouse, dependent) for the current reporting period.

### Enrollment by Rate Tier

The Enrollment by Rate Tier report reflects a count of each subscription's tier level per month (e.g. subscriber, subscriber-spouse, family, subscriber-child, etc.) for the current reporting period.

### Executive Summary

The Executive Summary report outlines key high-level facts about the performance of your dental plan such as number of claims paid, average cost per employee, cost containment savings, total premium and claims paid.

### GAR Detail Report

The Group Activity Report (GAR) details claims transactions during a specified time period.

### Member Age Distribution

The Member Age Distribution report shows a graph of enrolled members by age for the last month of the current and prior reporting periods.

### Network Utilization Comparison

The Network Utilization Comparison report shows the number, submitted charges and paid amount of claims to Delta Dental PPO™, Delta Dental Premier®, and non-participating providers (as applicable) for the current reporting period.

### Over Maximum

The Over Maximum report details the number and percentage of members meeting or exceeding their annual maximum for the current reporting period.

### Provider Ranking

The Provider Ranking report ranks the top 100 utilized providers by claims paid during the current reporting period. Dentist location and visit count by relationship type is also included.

### Quick Look

The Quick Look report shows the most frequently requested group summary information: premium, paid claims and enrollment by month. For self-insured groups, premium data is replaced with billed and paid admin fees. The Quick Look report is also known as an Experience report.

### Real Time Eligibility List

The Real Time Eligibility List details current eligibility as of the report date and includes member name, rate tier, effective date, term date, etc.